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(Pages : 2)

Name.....

Reg. No.....

**FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION
NOVEMBER 2025**

B.B.A.

**BBA 5B 11—INDUSTRIAL RELATIONS (HUMAN RESOURCE MANAGEMENT
SPECIALIZATION—II)**

(2019 Syllabus)

Time : Two Hours and a Half

Maximum : 80 Marks

Part A*Answer all questions.*

1. What are Industrial Relations ?
2. What is Employee Discipline ?
3. What is Team Dynamics ?
4. Difference between Lockout and Gherao.
5. Define Minimum Wages.
6. Write a note on Industrial Tribunals ?
7. What is Trade dispute ?
8. What is Johari Window ?
9. What is Tripartism ?
10. What is labour turnover ?
11. What is organisational dynamics ?
12. What is meant by conciliation ?
13. Who are shop stewards ?
14. What is collective bargaining ?
15. What is Bonus ?

(15 × 2 = 30, Maximum ceiling 25 marks)

Turn over

Part B

Answer all questions.

16. What are the duties of trade unions ?
17. Explain the causes of employee indiscipline ?
18. Explain the features of Factories Act, 1948 ?
19. What are the meaning and objectives of collective bargaining ?
20. Discuss the factors affecting industrial relations conflicts.
21. What do you understand by minimum rate of wages ?
22. Explain the causes of Industrial dispute ?
23. Explain the objectives of industrial relations ?

(8 × 5 = 40, Maximum ceiling 35 marks)

Part C

*Answer any two questions.
Each question carries 10 marks.*

24. Define Industrial Relation. Explain in detail the characteristics and constraints of Industrial relations ?
25. Explain in detail the legislations in connection with wages ?
26. Define Industrial Disputes. Discuss in detail the machinery for resolving industrial disputes under law.
27. What is the importance of trade unions ? Discuss the various obstacles faced by trade unions ?

(2 × 10 = 20 marks)